

Augmenting the User Experience in Open OnDemand

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The Agile Monkeys

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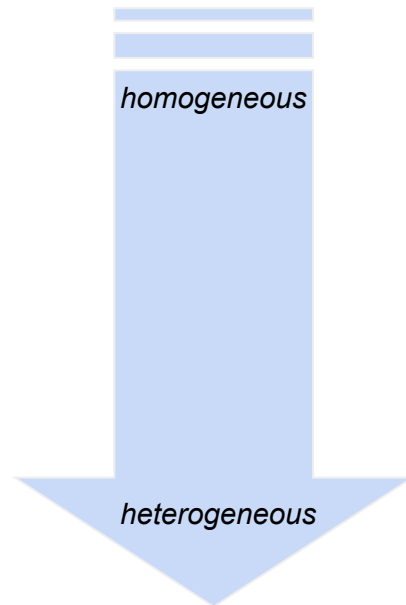
Overview

- Our Journey
- Case Study of Contributing to an Open-Source Software Project
- Our Contributions to Open OnDemand 3.0

Our Journey

From siloed development to research and collaboration.

- 2005-2011
 - loose organization with overlapping roles
 - focus on infrastructure, scale, and usability
- 2012-2015
 - formalized separate dev and ops roles
 - focus on hybrid cloud, portability, elastic scaling infrastructure
- 2016-2019
 - added formal project management and design roles
 - focus on cloud-native full stack with orchestrated container workloads, responsive user-centered design, formal project management, and CI/CD
- 2020-2023
 - expanded intra- and inter-institutional collaboration
 - focus on UX, user-centered design, formal project management, CI/CD, and leveraging collaboration to expand scope and scale



Our Methods

- User-Centered Design
 - “Research Software Science”
- Project Management
 - Agile
 - Kanban
- Development Processes
 - Git Flow
 - Dev/Test/Staging/Prod
 - CI/CD

Case Study of Contributing to an Open-Source Software Project

The goal of the Sid Project is to make HPC more accessible through improvements to the User Experience.

- Prototype
- Communication
 - Shared Goals
 - Integrated Processes
 - Community Engagement
- Contribution
- From Consumers to Collaborators

The logo for the Sid project, featuring the word "Sid" in a stylized, outlined font. The letters are colored in shades of blue and orange.

for

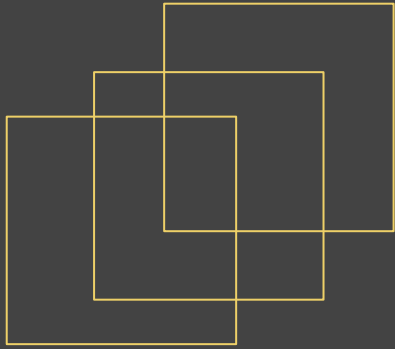
The logo for Open OnDemand, featuring the word "OPEN" in white text on a black rectangular background, followed by a red circular icon containing a white play button symbol, and the word "OnDemand" in a bold, black, sans-serif font.

Our Contributions to Open OnDemand 3.0

- Profiles
- Custom Branding / Look & Feel
- Custom Navigation
- Custom Pages
- Recently Used Apps Widget
- Running Sessions Widget
- Quick Launch *
- Job Cancel
- Job Relaunch
- Enhanced Session Card
- Support Ticketing

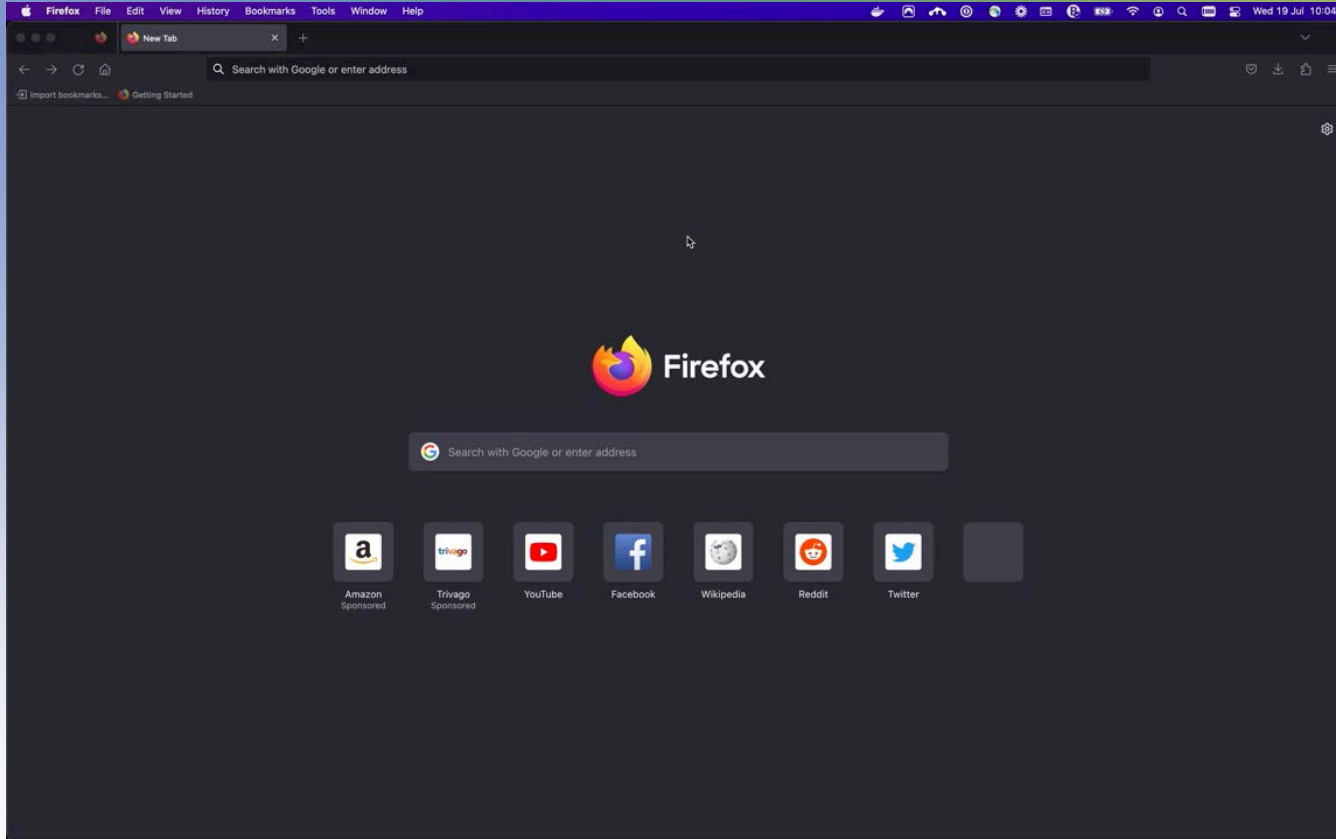
All Harvard-collaboration Features

- [#2345 Pinned Apps - Tile content improvements](#)
- [#2336 Custom Navigation - Configuration Improvements](#)
- [#2326 Customize Left Hand applications navigation for Interactive Apps and My Interactive Sessions](#)
- [#2322 OnDemand UI - Extended Pages - Add new pages with layouts and widgets based on configuration](#)
- [#2286 Create a support ticket from the OnDemand interface](#)
- [#2276 Add support for full definition of the right hand side navigation](#)
- [#2244 Configuration based navigation links](#)
- [#2215 Move settings for NavConfig and ShowAllApps to profile based configuration](#)
- [#2214 Support for configuration profile aliases](#)
- [#2150 Branding Customizations - Support for custom CSS file](#)
- [#2149 Branding Customizations - Support branding customizations based on profiles](#)
- [#2117 Support for multiple Homepage layouts and widgets configurations for the same installation](#)

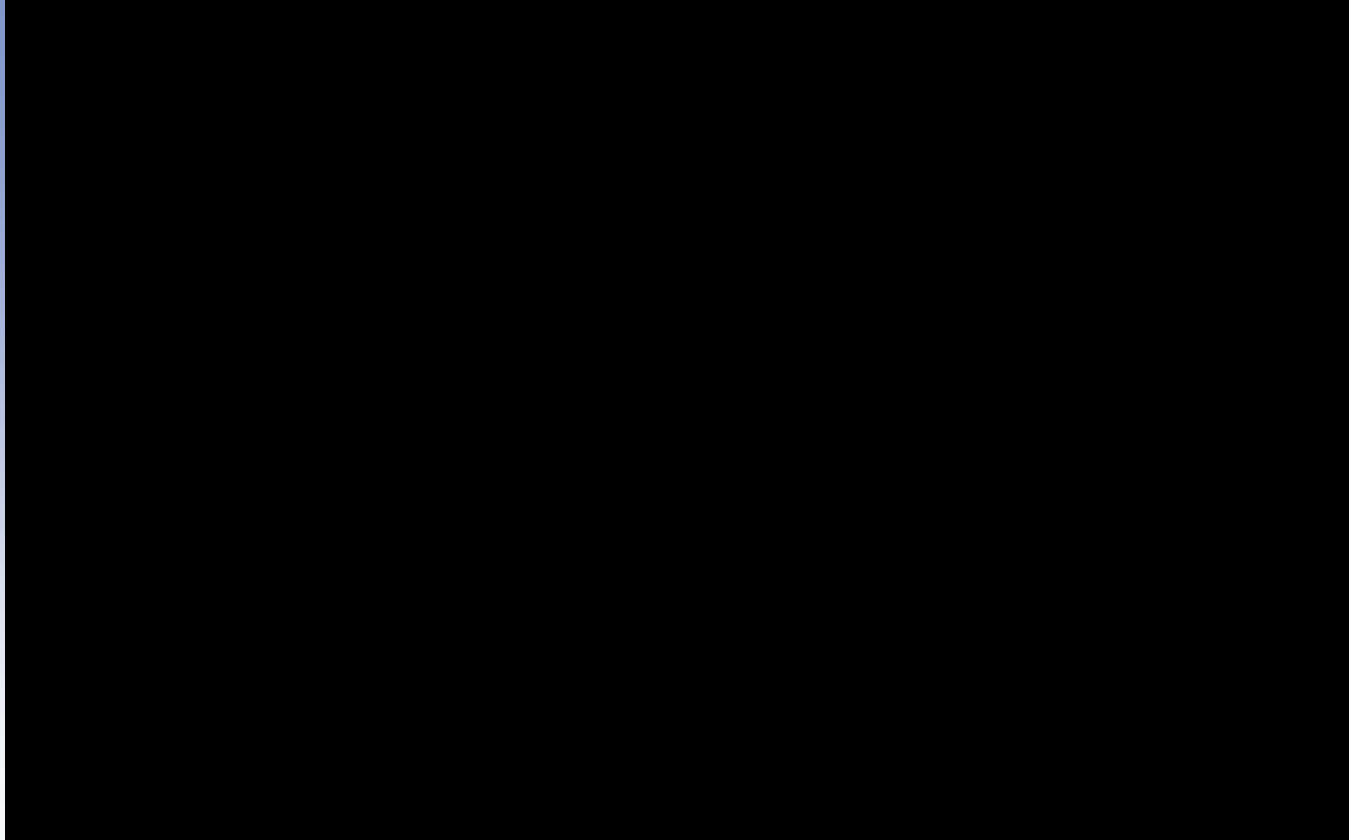


Demo

Profiles for Custom Look & Feel and Custom Navigation



Custom Pages



Quick Launch

Firefox Dashboard - Open OnDemand <https://localhost:33000/pun/sys/dashboard/>

Sid Files Jobs Terminals Interactive Apps My Interactive Sessions Custom Page Docs Develop Help Logged in as ood Log Out

Welcome to Sid Social Sciences dashboard on the Development Cluster

Pinned Apps A featured subset of all available apps

- Run SAS**
1 CPU core and 4GB RAM
8 hours job run time
Cannon cluster
- Run Matlab**
1 CPU core and 8GB RAM
8 hours job run time
Cannon cluster
- Run Stata**
1 CPU core and 8GB RAM
8 hours job run time
Cannon cluster
- Run Jupyter notebook / Jupyterlab**
1 CPU core and 8GB RAM
8 hours job run time
Cannon cluster
- Run Remote Desktop**
2 CPU core and 4GB RAM
8 hours job run time
Cannon cluster
- Run Rstudio Dev**
1 CPU core and 8GB RAM
8 hours job run time
Cannon cluster

Quick Links

- All apps**
- Medium Risk Data**
Harvard Level 3
- Low Risk Data**
Up to Harvard Level 2



Job Cancel & Relaunch and Recently Used Apps Widget

Firefox Dashboard - Open OnDemand <https://localhost:33000/pun/sys/dashboard/>

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Support Ticketing

The screenshot shows a web browser window displaying the Sid Social Sciences dashboard. The browser's address bar shows the URL `https://localhost:33000/pun/sys/dashboard/`. The dashboard header includes the Sid logo and navigation links for Files, Jobs, Terminals, Interactive Apps, and My Interactive Sessions. The main content area is titled "Welcome to Sid Social Sciences dashboard on the Development Cluster". Below this, there is a section for "Pinned Apps A featured subset of all available apps" which contains eight app cards. Each card displays the app's logo, name, and resource requirements (CPU core, RAM, and job run time). The apps are: Run SAS (1 CPU core and 4GB RAM), Run Matlab (1 CPU core and 8GB RAM), Run Stata (1 CPU core and 8GB RAM), Run Jupyter notebook / Jupyterlab (1 CPU core and 8GB RAM), Run Remote Desktop (2 CPU core and 4GB RAM), Run Rstudio Dev (1 CPU core and 8GB RAM), Medium Risk Data (Harvard Level 3), and Low Risk Data (Up to Harvard Level 2). A "Quick Links" section is also visible at the bottom of the dashboard.

Firefox File Edit View History Bookmarks Tools Window Help
Dashboard - Open OnDemand
`https://localhost:33000/pun/sys/dashboard/`
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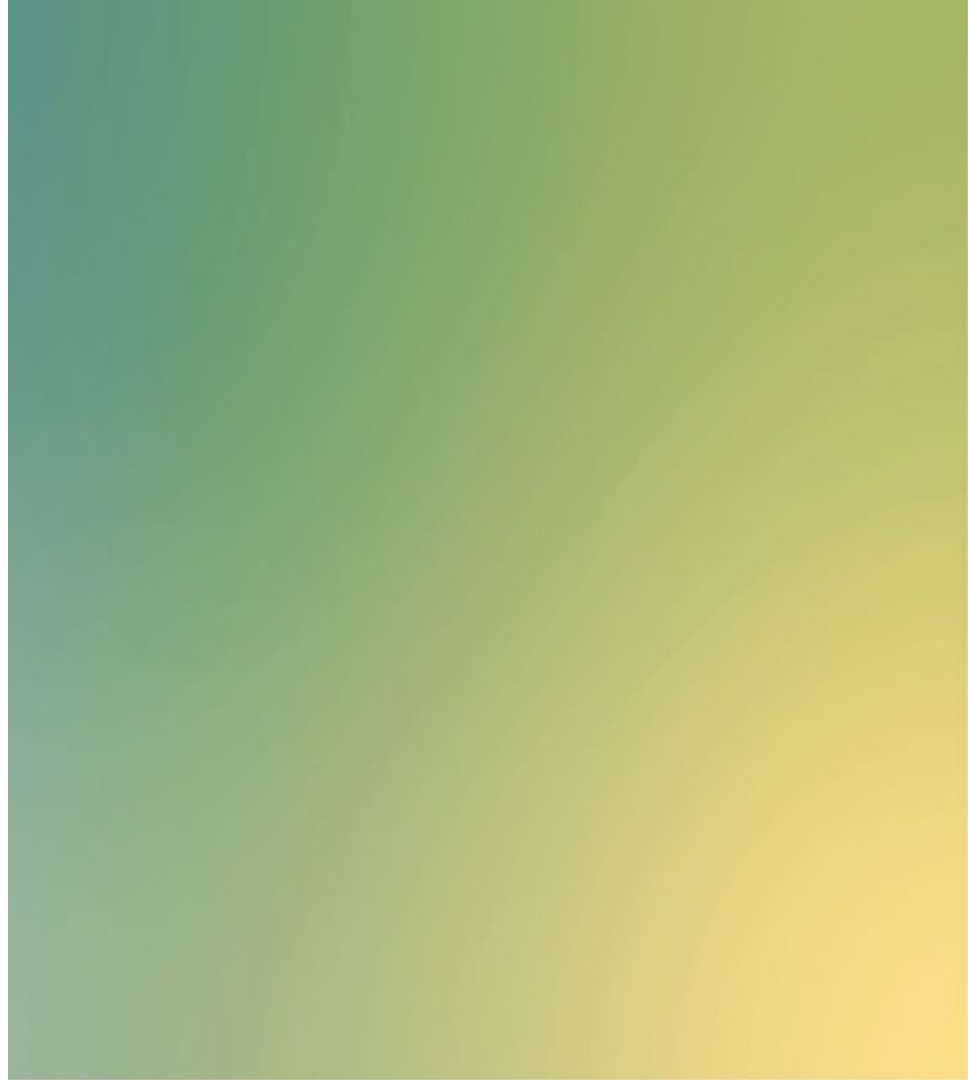
Quick Links

Next Steps

- More User Experience (UX) research
- More Custom Profile flexibility

Community input is welcomed on OOD Discourse and monthly Tips & Tricks meetings. Visit <https://discourse.openondemand.org/>

Questions?





Thank You